

Subject: We are Upgrading Internet and Mobile Banking!
From: First National Bank of Bosque County <customerservice@fnbbosque.com>



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Equal Housing Lender



We're Upgrading Your Digital Banking Experience



A new experience is coming June 25, 2026.

Our new and improved system will feature all of the essential tools you use today with friendlier navigation, enhanced security, NEW external transfers, a combined mobile banking app and more!

It's a powerful suite of digital services built for the way *you want to bank*.

System Downtime

June 24 at 9:00 AM

Internet and Mobile Banking will be disabled.

Note - Consumer Bill Pay will still be available via our website. Click "LOG-IN" from the main menu, then Consumer Bill Pay. More details are included below.

June 25 between 11:00 AM and 2:00 PM

The new Internet and Mobile Banking will go live.

Important - Action Required

Confirm Contact Information

To ensure a smooth first-time login on the new system, it is important that we have your **current phone number on file**. Please [log in](#) to your account to review and update this information as soon as possible.

Username and Password

You will be **required** to log in with your **username and password** for the first time on the new system.

Mobile Banking Users:

If you currently use biometrics to log in, you will need to reestablish this feature within the new app. **Your username and password are required for first-time login.**

Please be sure you know your login credentials before June 25.

- If you are unsure of your username, please contact us for assistance.
- If you are unsure of your password, you can easily reset it by selecting "Forgot Password" from the Internet or Mobile Banking login screen.

General Account Information

Most of your account details will be available and ready to use within the new system including transaction history, scheduled payments, internal transfers, alerts, and eStatement settings.

Non-Transferable Services

The following settings will **not** transfer to the new system:

- Card Controls via "Cards" in Mobile Banking
- Personal Finance Manager

You will need to set these services up or register for them again once the new system is live. **Please make note of or save your current settings and any related history for these services before June 24.**

Bill Pay Users

As part of the upgrade, your access to Bill Pay is changing.

Beginning on June 24, Consumer Bill Pay will be accessed via our [website](#). Click on "LOG-IN" from the main menu, then Consumer Bill Pay.

You will need to enter your current Internet Banking log-in ID number and a temporary password to log in.

Your temporary password will be your last name and date of birth. And will need to be entered as: LastnameDOB

For example, if your last name is Jones and your date of birth is January 10, 1960. You will enter Jones01101960 as your temporary password.

First-Time Login

No changes to your login credentials are expected. You will log in for the first time using your current username and password whether online or via our mobile app.

Note - the Internet Banking Login page URL will change after June 25. Please be sure to update your saved web pages accordingly.

Enhanced Security:

After entering your login credentials, you will be prompted to enroll for our new security feature, One-Time Passcodes. Simply enter the phone number you'd like to use to receive your security codes in the future. That's it! The next time we need to verify your account, a security code will be sent to this phone number to verify your identity.

New & Convenient Features

Combined Mobile Banking App

The upgrade includes a new Mobile Banking app that allows both personal and business account holders to access their accounts from one easy-to-use app. The new app will be available when the system goes live on June 25.

External Transfers

You will soon be able to easily transfer funds from any external account to one of your accounts with us right from Internet Banking. Managing your money, no matter where it's at, has never been easier.

Questions?

If you have questions or want to know more about our digital banking products, give us a call at 844-826-7783 (8448-Bosque) or stop into your local branch. We are happy to help!

First National Bank of Bosque County
418 Avenue C
Valley Mills, TX 76689

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Subject: System Upgrade Coming Soon!
From: First National Bank of Bosque County <customerservice@fnbbosque.com>

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System Upgrade COMING SOON



On June 25, 2026, we will be launching a new Digital Banking experience built for the way *you want to bank*.

In preparation for the upgrade, please review the important information below.

System Downtime

June 24 at 9:00 AM

Internet and Mobile Banking will be disabled.

Note - Consumer Bill Pay will still be available via our website. Click “LOG-IN” from the main menu, then Consumer Bill Pay. More details are included below.

June 25 between 11:00 AM and 2:00 PM

The new Internet and Mobile Banking will go live.

Important - Action Required

Confirm Contact Information

To ensure a smooth first-time login on the new system, it is important that we have your **current phone number on file**. Please [log in](#) to your account to review and update this information as soon as possible.

Username and Password

You will be **required** to log in with your **username and password** for the first time on the new system.

Mobile Banking Users:

If you currently use biometrics to log in, you will need to reestablish this feature within the new app. **Your username and password are required for first-time login.**

Please be sure you know your login credentials before June 25.

- If you are unsure of your username, please contact us for assistance.
- If you are unsure of your password, you can easily reset it by selecting “Forgot Password” from the Internet or Mobile Banking login screen.

General Account Information

Most of your account details will be available and ready to use within the new system including transaction history, scheduled payments, internal transfers, alerts, and eStatement settings.

Non-Transferable Services

The following settings will **not** transfer to the new system:

- Card Controls via “Cards” in Mobile Banking
- Personal Finance Manager

You will need to set these services up or register for them again once the new system is live. **Please make note of or save your current settings and any related history for these services before June 24.**

Bill Pay Users

As part of the upgrade, your access to Bill Pay is changing.

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You will need to enter your current Internet Banking log-in ID number and a temporary password to log in.

Your temporary password will be your last name and date of birth. And will need to be entered as: LastnameDOB

For example, if your last name is Jones and your date of birth is January 10, 1960. You will enter Jones01101960 as your temporary password.

First-Time Login

No changes to your login credentials are expected. You will log in for the first time using your current username and password whether online or via our mobile app.

Note - the Internet Banking Login page URL will change after June 25. Please be sure to update your saved web pages accordingly.

Enhanced Security:

After entering your login credentials, you will be prompted to enroll for our new security feature, One-Time Passcodes. Simply enter the phone number you'd like to use to receive your security codes in the future. That's it! The next time we need to verify your account, a security code will be sent to this phone number to verify your identity.

New & Convenient Features

Combined Mobile Banking App

The upgrade includes a new Mobile Banking app that allows both personal and business account holders to access their accounts from one easy-to-use app. The new app will be available when the system goes live on June 25.

External Transfers

You will soon be able to easily transfer funds from any external account to one of your accounts with us right from Internet Banking. Managing your money, no matter where it's at, has never been easier.

Questions?

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Subject: Our New Internet and Mobile Banking System is Here!
From: First National Bank of Bosque County <customerservice@fnbbosque.com>

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Equal Housing Lender



The new and improved **Digital Banking** is here!



We are excited to offer you an updated system with a user-friendly interface, improved functionality, enhanced security, and convenient features to help you achieve your financial goals and meet your everyday banking needs wherever you go.

It's a powerful suite of digital services built for the way *you want to bank* – all from one easy-to-access platform, no matter the account.

First-Time Login Process

Log in with your **username and password** for the first time on the new system.

Note - the Internet Banking Login page URL has changed to:
fnbbosque.onlinebank.com. Please be sure to update your saved web pages accordingly.

Enhanced Security:

After entering your login credentials, you will be prompted to enroll for our new security feature, One-Time Passcodes. Simply enter the phone number you'd like to use to receive your security codes in the future. That's it! The next time we need to verify your account, a security code will be sent to this phone number to verify your identity.

Review Account Settings

Most of your account details will be available and ready to use within the new system including transaction history, scheduled payments, internal transfers, alerts, and eStatement settings.

Set Up Services

You will need to set up card controls in the new Mobile Banking app, and re-register for our Personal Finance Manager. These settings from the previous system did not transfer.

Bill Pay Users

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You will need to enter your current Internet Banking log-in ID number and a temporary password to log in.

Your temporary password will be your last name and date of birth. And will need to be entered as: LastnameDOB

For example, if your last name is Jones and your date of birth is January 10, 1960. You will enter Jones01101960 as your temporary password.

New & Convenient Features

Combined Mobile Banking App

The new app allows both personal and business account holders to access their accounts from one easy-to-use app! To download the new app, search for First National Bank of Bosque County in your device's app store. Our previous app is no longer available and can be deleted.



Reminders:

- If you used biometrics to log in previously, you will need to reestablish this feature in the new app after your first-time login using your username and password.
- Push alerts did not transfer. You will need to set up any push alerts you'd like to receive within the new app.

External Transfers

You can now easily transfer funds from any external account to one of your accounts with us right from Internet Banking. Managing your money, no matter where it's at, has never been easier.

Questions?

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